



Snuffle Run Booking Procedure

The purpose of this procedure is to protect Oak Tree, the staff, members of the public and visiting and on-site animals. With the specific aim of maintaining good animal welfare and minimising disruption to onsite operations, ensuring the safety of all concerned. It also sets out the charges to be applied and when.

Context

Oak Tree rents out a large secure Snuffle Run to members of the public, and their dogs, for safe and secure exercise:

- Slots are available from 10am to 3pm and are booked on the hour for an hour.
- A cost of £5 covers the person booking and their own dog/s.
- There is an additional £2 per dog, for any additional person bringing another dog within the same time slot.
- Payments for the booking should be made at the time of booking and are non-refundable unless Oak Tree cancels the booking.

The Snuffle Run Hirer should:

- ✓ Pay when making their booking either over the phone or in person.
- ✓ All dogs should be kept on a lead when walking to and when outside the Snuffle Run area.
- ✓ Stick to the booked time.
- ✓ Check that the Snuffle Run is free of other animals before entering.
- ✓ Collect up and dispose of all poo and toys/broken toys in the bins provided on-site.
- ✓ Ensure that when more than one household is included in the booking, that the dogs concerned are fully known to each other to avoid any unnecessary conflict.
- ✓ Return the key to reception in good time for the next potential booking.

These details should be included on the website where the Snuffle Run advertised and included with the signed Snuffle Run form, issued when making the first booking.